

Brokerage supports

Below is a table that compares brokerage funds available to eligible victim-survivors. All included information is taken from published guidance, to which links have been added and practitioners can follow for more in-depth detail. Practitioners are encouraged to check information is correct at the time of service delivery.

	Family Violence Crisis Brokerage (FVCB)	Flexible Support Packages (FSP)	Personal Safety Initiative (PSI)	The Orange Door Brokerage	Victims of Crime financial assistance (VOCAT)	Private Rental Assistance Program (PRAP)	Disability Family Violence Crisis Response Initiative (DFVCRI)	FV Financial Assistance Program	RentAssist Bond Loan	Family & Early Parenting Services Flexible Funding	Adolescent Family Violence Brokerage	Escaping Violence payment	Red Cross family and Domestic Violence Financial Assistance
PURPOSE	Providing support during a crisis and in response to COVID-19. Can spend on perpetrators to reduce the risk to or enhance the safety of victim survivors and/or their children.	To deliver a personalised and holistic response to victim-survivors experiencing family violence.	To enable victim survivors to remain safely in their homes (using FSP funding). PSI is a non-crisis response.	Respond to individuals and families at risk of or experiencing or who have experienced FV (including children) & children & families who access services via hubs to support their children's care, development & wellbeing. Used to improve the safety of victim	Assist victims to recover from a crime by providing financial assistance for expenses incurred, or reasonably likely to be incurred, as a direct result of the crime.	Prevent or end homelessness & housing crisis by: Rapidly rehousing people capable of sustaining private rental after initial support; Supporting at risk households to sustain affordable & appropriate housing in	Assist women with a disability (& children with a disability escaping FV with their mother) experiencing FV who may require immediate disability support to access a FV crisis accommo	Support for people on temporary visas, or with uncertain visa status, who are experiencing domestic and family violence.	Assist households who are seeking accommodation in the private rental market and require financial assistance to meet the cost of a bond; one of the major upfront costs of renting in the private rental market.	Enable families to make positive and enduring change that will promote the safety and wellbeing of their children and young people.	Support the provision of therapeutic and all of family interventions to support young people within the context of their family.	To provide financial support to victim survivors who have recently experienced family violence and have had a change in living circumstances	Support for victim survivors on temporary visas who are experiencing family violence.

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				survivors - can include use by perpetrators.		the private rental market; Assisting people who currently live in crisis, transitional or social housing to become independen t in the private rental market.	dation response while exploring longer term housing & support options or require immediat e disability support to remain safe in the home or communit y. Where costs are related specificall y to FV they will be met by the FV sector. If costs are specific to disability support requireme nts during Family Violence crisis they						
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							will be considered under DFVCRI. Secondary consultation is also available through the initiative.						
E L I G I B I L I T Y	Individuals or families (including children) who have recently experienced and/or been affected by family violence; & receiving support from a specialist family violence service; & are experiencing a financial crisis.	Victim/survivors who have a case management plan or safety/support plan and: are escaping; and/or have recently experienced family violence; and/or are planning to leave an abusive situation or have the perpetrator removed from the home with appropriate legal	Victim survivors with comprehensive risk & needs assessment, receiving case management support from a SFVS/related agency, meet eligibility criteria for FSP & have/are applying for a FVIO with	Hubs brokerage is available to clients accessing hub organisations which are defined as any services funded by the state to provide hub services.	A person may apply for financial assistance if: a violent crime was committed against them & they have suffered an injury; the crime occurred in Victoria; they are a primary, secondary or related victim of that violent crime as defined by	To be eligible for PRAP, households must be either financially disadvantaged or victims of family violence. Households who are victims of family violence are eligible for PRAP regardless of their financial circumstances.	The initiative can be accessed by: Women and children with a disability recognised under the Disability Act 2006; Women with mental health, chronic health or ageing condition or have a temporary	The program can support people who are not Australian citizens or Permanent Residents, and experiencing or at risk of family and domestic violence, and experiencing financial hardship.	Permanent resident of Australia; meet the RentAssist bond loan income and asset eligibility limits; not own or part own a residential property (see exemptions for FV); the rent for the property being leased should not be more than 55 per cent of the household's total income; proof of identity, residency status, income and other documents have been provided.	Flexible Funding is available to children and families receiving support through family services.	Available for individuals and families (including parents/carers and siblings) that are receiving an Adolescent Family Violence response from an Adolescent Family Violence or Family Violence Therapeutic Interventions provider.	Available to victim survivors who are Australian Citizens/Permanent Residents, over 18 years old and have not accessed the payment within the last 12 months. The victim survivor must have experienced intimate partner violence, no longer be in the relationship and have had a change in	Available to victim survivors on temporary visas, who are experiencing or at risk of family violence and in financial hardship.

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		sanctions in place.	exclusion conditions , given informed consent		the Victims of Crime Assistance Act 1996, or a person who has incurred funeral expenses as a direct result of the death of a primary victim. An application must be made within 2 years after the occurrence of the act of violence.		y injury or disability resulting from family violence that require specific disability related support or equipment to either access FV crisis accommodation or remain safely in her home or community					living arrangements due to family violence within the last 12 weeks.	
A M O U N T S	\$5,000 per person per support period (avg. \$500)	\$10,000 per household per support period (avg. \$3,000)	\$10,000 per individual per support period (avg. \$3,000)	\$5,000 per package	Primary victims are eligible for \$60,000	\$7,000 (avg. \$2,745 metropolitan and \$2,000 regional areas)	Short-term funds can be provided for up to 12 weeks to a maximum of \$9,000	Up to \$3000 in financial assistance.	\$2,100. Determined by size of the property, no. of bedrooms & no. of people living in the property.	Not listed	The maximum amount an individual can receive in one support period is \$3,000.	Up to \$5000 per package.	Up to \$3000 in financial assistance.

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							per person.						
I N C L U D E D	Alternative housing & accommodation; household related expenses; basic material needs; transportation; health and wellbeing; child development & safety items; culture & identity; basic safety & security responses (outside PSI & VOCAT support); Perpetrator spend to reduce the risk to, or enhance the safety of	Basic material needs; physical & mental health; suitable & stable housing; learning & education; financial security & independence; culture & identity; technological safety support – (via PSI)	Coordination of personal safety, security & technology response; A safety & security audit; An FSP to fund personal safety, security and technology response; Access to property modifications & personal safety technology (including personal safety	Housing & accommodation; home security (see PSI first); health & wellbeing supports; child development & safety requirements, independence support; material aid; financial planning; legal advice (excluding perpetrators).	The types of assistance available are set out in the Victims of Crime Assistance Act 1996 and include assistance for counselling and medical expenses, safety related expenses, loss or damage to clothing, loss of earnings, loss of money expected from the deceased (related victims only) and assistance	Flexible fund designed to be tailored to the needs of the household: Rent in advance or in arrears; Rental subsidies; costs associated with: loss of rent damage costs not covered under insurance or bond, accessing private rental, establishing a new tenancy, landlord incentives, plus other discretionary use	Attendant care support for disability related needs; Hire of equipment (where own equipment cannot be accessed) or linkage with the State-wide Equipment Program where appropriate; Sign/Australian interpreting in cases where the DHHS Interpreter service is not	To meet essential needs like accommodation, transport, children's needs, food and medicine.	Bond for rental tenancies only. If the landlord keeps any bond due to property damage, the applicant is required to repay the debt to the Residential Tenancies Bond Authority. Exemptions to repayment include Family Violence.	The use of flexible funding must be focussed on outcomes and clearly link to the implementation and achievement of goals in the Child and Family Action Plan. See Program Requirements for examples of how spending might be used.	Suitable and stable housing, freedom from abuse and violence, basic material needs, opportunities for participation in learning and education, financial security & independence, opportunities for social engagement, identification and connection to community, good physical and mental health	Basic material needs; physical & mental health; suitable & stable housing; learning & education; financial security & independence; culture & identity; technological safety support; cash payments. Case management support offered and provided to victim survivors who are not already linked in with one.	Financial assistance to cover expenses such as accommodation, food and medical costs. Short term support to be referred to other organisations who can provide ongoing assistance and/or up to 3 months case management support if not already linked in with a SFVS.

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	victim survivors and/or their children		devices and CCTV) which meets Minimum Technology Standards		for funeral expenses. Interim awards can be provided for urgent expenses		available through the credit line; Transport costs related to disability						
E X C L U D E D	Illegal activity; gambling or alcohol; other free or low-cost services readily available within the community; to replace or duplicate supports available through other funding sources, including other Local, State & Commonwealth Government	Victim-survivors who wish to continue their domestic living arrangements with the perpetrator. Illegal activity; gambling; products or services not identified in the case plan; to replace or duplicate supports that are available through other	See FSP exclusions	illegal activity; gambling or alcohol; other free or low-cost services readily available within the community; to replace or duplicate supports available through other funding sources, including other Local, State & Commonwealth Government programs;	None listed	Short term or emergency accommodation of any type; Products or services that have not been identified in the client plan; Staff related activities; Support services that are already available to the household through other funding	The Initiative does not provide case management support. However, secondary consultation and administrative support to access the fund can be provided.	None listed	None listed	Illegal activity; gambling; products or services not identified in Family Action Plans, emergency material aid; free or low-cost services readily available within the community; to replace or duplicate supports available through other funding sources; repayment of personal debts; uses	illegal activity; gambling or alcohol; other free or low cost services readily available within the community; to replace or duplicate supports available through other funding sources, including other Local, State & Commonwealth Government	Victim survivors who are not Australian Citizens or Permanent Residents. Family violence experienced must be intimate partner violence and the victim survivor must not be in a relationship with the perpetrator anymore. It is not a crisis payment.	Must not be an Australian Citizen or Resident.

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	t programs where these can be accessed in a timely manner; cash payments.	funding sources, including other Local, State & Commonwealth Government programs; cash payments.		cash payments.		sources; Anything illegal				not directly related to Family Services; costs related to staff forums or events.	programs; cash payments.		
A C C E S S	Via SFVS that provide case management, as well as safe steps.	Via 22 providers in Victoria	Via PSI coordinators located in local SFVSs	Via Orange Door Hubs	Can apply online or any Magistrate's Court in Victoria	Local Government area support services	Via safe steps. Call 1800 015 188. Services can also consult with Disability Liaison Officers Mon to Friday in business hours disability@safesteps.org.au	Via Red Cross. Case managers or victim survivors can apply directly.	Online or at any local housing office.	Available to children & families receiving support through family services.	Via an Adolescent FV or FV Therapeutic Interventions provider.	Via Uniting Vic Tas, applying online or by calling. Self-referral or can be referred by a case manager.	Via Red Cross, applying online is preferred however applications can be made via phone. Applications are not accepted via email. Self-referral or can be referred by a case manager.

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Additional supports: [Fines Victoria – Family Violence Scheme](#): “The scheme allows people to apply to Fines Victoria to have their infringement fines withdrawn if family violence substantially contributed to the offence or it is not safe for them to name the responsible person.” Exclusions apply.