

# INFANTS CHILDREN AND YOUNG PEOPLE REFERRAL PATHWAY



Police attend incident and conduct preliminary risk assessment.  
They **MUST** refer to **THE ORANGE DOOR** who may consult with or refer to a specialist children's services, therapeutic services, integrated family services, mental health services

A referral is made to **CHILD PROTECTION** if police have a reasonable belief that a child or young person is in need of protection due to:

- Concerns of sexual or physical abuse or
- Concerns of significant harm or neglect
- Concerns of emotional or psychological harm

Victim survivor with an infant, child or young person may directly call, email or walk-in to **THE ORANGE DOOR**  
An adult that uses violence with an infant, child or young person' may also make a self-referral.



Victim survivor with child attends court to apply for a FVIO or a variation or due to civil action taken by police  
Support person refers the victim survivor and child to **THE ORANGE DOOR**



**THE ORANGE DOOR** will triage all referral, conduct a comprehensive risk assessment and safety planning, provide information and support  
**THE ORANGE DOOR** consult with or refer to a specialist children's services, therapeutic services, integrated family services, mental health services  
**CHILD PROTECTION** liaises with **THE ORANGE DOOR** to establish referral pathways or open an investigation

Victim survivor with an infant child or young person discloses to a family violence, mainstream or universal service. Or an adult discloses using violence who cares for an infant, child or young person.  
Service conducts the relevant MARAM risk assessment.  
If in immediate danger service partners with the adult victim survivor to call the Police  
Service may refer the adult victim survivor and child to **THE ORANGE DOOR**  
If the police are NOT called service may consult with **CHILD PROTECTION** about the child's safety. Call **CHILD PROTECTION** on 13 12 78  
A referral is made to **CHILD PROTECTION** if the service has a reasonable belief that a child or young person is in need of protection due to:

- Concerns of sexual or physical abuse or
- Concerns of significant harm or neglect
- Concerns of emotional or psychological harm

School may refer to **THE ORANGE DOOR**  
Depending on the concerns for the child or where disclosures have been made by the child, the school can report to **CHILD PROTECTION**



**the orange door**  
**WHO ARE THE ORANGE DOOR?**  
**THE ORANGE DOOR** provides crisis and intake services **THE ORANGE DOOR** can refer to family violence counselling case management and or integrated Family Services and Men's Perpetrator services and refer to other agencies and services as needed. Call **THE ORANGE DOOR** on 1800 319 353

